

Service Area: Veterans Services

General Information

Director/Veteran Service Officer: Terry Van Vliet
 Location: 158 Worth St. (Shaw Building), Asheboro, NC 27203
 Assistant Veteran Service Officer: Emma Yow
 Phone Numbers: Main line: 336-318-6906; Alternate Line: 336-318-6904

Mission

To serve Randolph County veterans and their dependents, assuring that all VA claimants have consistent availability of qualified representation and assistance in obtaining benefits administered by the U.S. Department of Veterans Affairs.

Summary

Veterans Services works to ensure the highest quality of claims preparation and development for veterans and their dependents with the intent of affording the claimants the benefits to which they are entitled. Staff attempt to reach out to disenfranchised and unserved veterans as well as those readjusting from military to civilian life to establish working relations with local, state, and federal organizations to assist veterans and their families who are in need of medical, mental health, educational, or other services.

VA benefits reduce the number of veterans and/or dependents who depend on social service programs such as Medicaid and Food Stamps.

The Randolph County Veteran Service Officer maintains accreditation with the North Carolina Division of Military and Veteran Affairs, the American Legion, and the National Association of County Veteran Service Officers. The VSO retains the accreditation from each of these agencies through adherence to specified, ongoing education, and testing.

In July, 2006, the Veteran Service Office became an independent County Department. In September of that year the office relocated to 158 Worth St., Asheboro, NC. In July, 2014 the office established the position of Assistant Veteran Service Officer.

Effective July 1, 2009 the State approved a property tax exemption of \$45,000.00 for veterans who own a home in Randolph County, live in that home, and are considered permanently and totally disabled by the VA.

At-A-Glance Chart of Randolph County Veteran Population and VA expenditures – 2011 to 2015

<u>Year</u>	<u>Veteran Population</u>	<u>Total Expenditures</u>
2011	10,984	\$46,300,000.00
2012	11,122	\$42,272,000.00
2013	10,996	\$51,494,000.00
2014	11,007	\$60,498,000.00
2015	10,901	\$59,644,000.00